



Annual Report

Te Pūrongo ā-Tau

CCS Disability Action Manawatu/Horowhenua Inc 2018/19



CCS
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOA

In an ever-changing world, the focus of CCS Disability Action continues to be one of positive social change. This can be from actions as straightforward as getting our language right to recognising and sponsoring disabled leadership, advocating for physical community change or supporting positive action that showcases the value of all New Zealand citizens.

Contents

Local Advisory Committee report	3
Local Executive Committee report	4
Regional Representative's report	5
General Manager's report	6
Our services	7
Our stories	9
Financial summary	12
Our people	15
Our supporters	16



Discover the difference we make in people's lives across the region.



Get in touch

Manawatu/Horowhenua

☎ (06) 357 2119 or 0800 227 2255

@ Manawatu@ccsDisabilityAction.org.nz

🏠 248 Broadway Avenue, Palmerston North 4414

✉ PO Box 143, Palmerston North 4440

f www.Facebook.com/ccsDisabilityAction

t www.Twitter.com/ccsDisabilityA

in http://nz.linkedin.com/company/ccs-disability-action

📍 www.ccsDisabilityAction.org.nz/

📄 Registered Charity Number: CC31190



ccs
disability action
Including all people

TE HUNGA HAUĀ MAURI MŌ NGĀ TĀNGATA KATOĀ



Local Advisory Committee report

Busy and challenging year

Kia Ora Koutou,

IT'S MY PLEASURE writing this report on behalf of the Local Advisory Committee (LAC) of CCS Disability Action Manawatu Horowhenua Inc. This past year has been extremely busy with the Disability Support Services (DSS) System Transformation pilot up and running in the Mid-Central area since October 2018. I would like to acknowledge the changes and challenges the Manawatu Horowhenua branch has undertaken over this past year, their dedication and hard work does not go unnoticed.

Some of the highlights from 2018/2019 for the LAC have included learning about the new DSS System and how it may affect us, participating in National Governance meetings and celebrating the International Day of Persons with Disabilities.

For the upcoming year, we want to be working towards a more accessible Palmerston North City for disabled people now and into the future. We are still working alongside Palmerston North City Council to look at kerbing in the Central Business District and seek feedback from

the disabled community on issues that may hinder their accessibility.

We are also hoping we can continue encourage new members to join the LAC and create a stronger network within our region.

I would like acknowledge and thank:

- Janine Hoete-Thornton, General Manager Central Region and Jude Stephenson, Service Manager for their dedication towards the branch.
- Pru McLaren, Regional Representative, for her endless support.
- May Ioane, our dedicated Executive Assistant, for her tireless work in keeping everyone informed of the information and events in our region.
- My fellow LAC members for their time, commitment and dedication to supporting the disabled community within our region.

Greg O'Donnell
Local Advisory Committee Chair

“ Highlights for the LAC include learning about the DSS System. ”



Local Executive Committee report

THE BRANCH HAS not been able to form an LEC, so the Board has continued to use the Finance, Audit, and Risk (FAR) sub-committee to act as the Branch LEC, chaired by A'asa Sanerivi. As A'asa resigned from the Board recently, I am writing this report on his behalf.

The accounting function for the Branch has transitioned from being outsourced to Kiistone to being provided internally by the Regional Business Support team led by Mike Keyworth.

Despite all the challenges of the Mid-central prototype for Sector Transformation, the Branch has performed well financially and this is a credit to the leadership of the Service Manager, Jude Stephenson and the work of the staff. An operational budget surplus is a significant achievement in these very difficult times.

During the year, the Branch has taken responsibility for the service operation of the Whanganui Branch. Staff are employed in Whanganui but their operation is managed and coordinated by the Manawatu Horowhenua Branch. This has assisted the organisation to retain its presence in Whanganui and the commitment of the Manawatu Horowhenua team to assist this, is appreciated by the National Board.

The transformation prototype in the mid-central region is still in its infancy stages and its implementation has not taken place without significant issues and challenges. We have observed new players in the "market," different pricing arrangements, changes in referral patterns and individual decisions made by Connectors having a direct impact on our work.

This coming year the Branch is again budgeting for a surplus which is a positive but challenging target given the uncertainty in the region. Craig's Investments have continued to perform well increasing by 8.25% over the last year.

Pru McLaren Regional Representative, Janine Hoete-Thornton General Manager, Jude Stephenson Service Manager, and the staff are thanked for the delivery of services and the way they have worked in a challenging environment. I wish them all well for the year ahead.

Dairne Kirton
National President



Regional Representative's report

Tēnā koutou katoa.

2018/2019 HAS BEEN a year of significant national projects, including refreshing Te Puāwaitanga, reviewing our Strategic Priorities, our Maori Disability Framework, Disability Leadership Framework and all business systems to achieve national consistency.

Representatives of our branch membership and committees have attended finance, business and governance forums, being updated with the business of the organisation, the sector trends and provide that all important membership voice and local feedback.

Our membership voice is critical to ensure CCS Disability Action continues to be politically active, provide quality, relevant support and information to the people we serve, their families, whānau and the community.

David Matthews will step down from his role as Chief Executive on June 30, 2020. He will be greatly missed. David has worked tirelessly for CCS Disability Action for nearly 20 years, being our Chief Executive for the last seven. David has led our organisation through enormous change as we approach the full implementation of the transformation of the disability sector, he leaves on the front foot for a brave new

world, I wish David all the very best for the next part of his life's journey.

I would like to thank Janine Hoete-Thornton our Central Region General Manager, for her leadership and acknowledge every one of our amazing staff, who do our wonderful work. Huge thanks to Jude Stephenson, Branch Service Manager and her team for all the work they are doing within the Transformation sector.

Thank you to all past and present members of the Local Advisory Committee, the Local Executive Committee and the Finance, Audit and Risk Committee. Your dedication, expertise and time commitment to the Manawatu Horowhenua Branch is truly appreciated. Thank you to our many supporters, ambassadors and donors whose generous grants and donations make our work possible.

Whakawhetai ki a koe.

Thank you with appreciation and gratitude.

A handwritten signature in black ink, appearing to read 'Pru McLaren'.

Pru McLaren
Regional Representative



General Manager's report

Celebrating our achievements

BUSY AS WE all are, it's important to take time to celebrate what's been achieved. Our annual report preparation time gives us a moment to reflect on how we've been able to support disabled people, their families and our local community in a way that is meaningful.

The Disability Sector as we know it is in the midst of change with being nearly a year into the System Transformation. Our branch is fully involved and embracing this change that ensures disabled people have full choice and control, and are in the driver's seat directing us on how they want to be supported.

Over the past year our staff have been working with an increasing number of people with intensive support needs, including providing bespoke services for some of the young people. We have developed a number of collaborative arrangements and partnerships with other agencies in the community and, have also been able to provide a unique connector service that ensures people have choice over who works alongside them.

We continue to support Karanga Maha (Many Voices) Kaupapa and constantly look for ways to grow and develop.

I'd like to take a moment to pay tribute to the many organisations we have worked

with this year including Mana Whaikaha, our local providers in the Mid-Central area, and other important local organisations such as, Food Together, Salvation Army, SPCA, St Johns Opportunity Shop and ZILCH Free Food Outlet, just to name a few.

We continue to build on our presence and valued reputation in the Manawatu Horowhenua area and I would like to thank all those who have supported us:

- People we support and their families.
- Our Local Advisory and Local Executive Committees for their guidance and support.
- Our staff who have continued to work tirelessly alongside our Service Manager, Jude Stephenson, who has shown amazing leadership.
- Volunteers', funders and sponsors.
- Our branch members.
- Our Regional Representative, Pru McLaren who continues to keep us connected both locally and nationally.

Janine Hoete-Thornton
General Manager Central Region

Our services

CCS Disability Action is New Zealand's largest pan disability support and advocacy organisation. We work in partnership with disabled people, their families and whānau to have choice and control in their lives. Below are the range of services and supports we offer our local community.

THE MANAWATU HOROWHENUA

branch has again provided services throughout the Mid-Central Region. The branch continues to pride itself on supporting isolated rural communities to ensure no one misses out, we don't ask people to come to us, we take the service to the people. We have been in action throughout the Tararua District and

small communities along both the East and West Coasts.

Our team supported 202 people this year through the provision of 26,694 hours of support. This included 47 young people and their families. This year we also entered into new contract arrangements with ACC to provide a range of support needs.

The branch has strengthened its work and relationships in the Foster Care space. We are proud to be able to offer stability and care for young people that require high levels of support to remain safe and active in their community. We are extremely grateful to have the support of local Landlords to make this piece of work achievable.

Support and advocacy was provided for a wide range of needs including accessing government and community services,



“ Our team supported 202 people this year through 26,694 hours of support. This included 47 young people and their families. ”



inclusive recreation, leisure activities and plans to support individual's specific needs to live a good life of choice. Our work has needed to respond to the growing trend of more complex situations for families that require high levels of support.

The lack of housing available in the Palmerston North area has reached levels never experienced before. Supporting people to find appropriate and affordable housing is now an everyday activity for staff.

System Transformation

With much anticipation we welcomed and joined the launch of the Mid-Central prototype for the transformed disability support system, Mana Whaikaha, on Monday 1st October 2018.

This cabinet response to Disabled people and whānau calling for change is based on the Enabling Good Lives (EGL) vision and principles. The prototype with a 'Try, Learn and Adjust' approach is now 8 months into its 2 year development. Findings and advice will be provided to Cabinet on the final model later in 2020 when decisions will be reached in terms of expanding the transformed system beyond the Mid-Central DHB region.

We have actively engaged with and supported Mana Whaikaha on a number of levels and continue to hold roles on both a National and Regional level to support the ongoing development of the prototype.

The past 8 months has not been without its challenges as Mana Whaikaha finds its way with developing new systems and meeting the demands of a constant wait list. We have been privileged to support a number of people to plan and engage with Mana Whaikaha to access their funding and purchase their supports as they choose.

We were delighted to gain a Flexible Disability Support (FDS) Contract with the Ministry of Health (MOH) that has removed constraints that previous MOH contracts placed on providers to work in ways that reflected EGL principals. The FDS Contract provides a pathway that people can engage with us to purchase their supports and other services as they choose, the person and or family

remain the decision makers throughout the relationship. This has meant that people can identify what support makes a difference to them without needing to 'fit' a traditionally funded box.

Please contact us if you wish to explore how your supports and funding could look differently, or for further information on how to access the new system.

“ Support and advocacy was provided for a wide range of needs including accessing government and community services, inclusive recreation and leisure activities. ”

Our stories

We are privileged to share the stories of the people who we work alongside. Each person shapes our role in their lives, which is to support them to achieve their goals, vision and ambitions.

A dream was born

THE TIME HAD come for Jayden to live his own life as a young adult. His parents, with support of family and friends always endeavoured to give Jayden the best possible life growing up.

In February 2014, several families met to discuss the future of their then, teenage children – Where would they live in future years? What would their lives look like? – And a Dream was born; “To live in the Community as other young people do in a flatting situation”.

In 2016, Jayden’s parents and a friend’s parents approached CCS Disability Action and shared “the Dream” and the enthusiasm of all seated around the table, got the momentum of this dream going again. However, there have been many challenges and barriers to work through, some of these take the form of finding the right house, negotiating a funding package and employing staff.

In 2018, CCS Disability Action sourced a house for Jayden and his friend Nikki to flat in. Modifications were made to the house to suit their needs which became another challenge they had to overcome. Jayden moved into his flat with his friend Nikki in June 2019 and is living the dream.



Jayden and his friend Nikki.

Jayden now has his own personal budget through Mana Whaikaha. The Enabling Good Lives (EGL) approach and his personal budget enables Jayden and his parents to be more flexible in providing support that’s needed to ensure flatting will be successful.

A team of amazing people were employed and have been trained and now not only provide support but have created a “family style” environment within the flat.

Three major milestones are happening within Jayden’s life this year. Going flatting, turning 21 and finishing College. He is currently in the process of transitioning from school and experiencing life out in the community.



Moving cities

EVANDER, NOW 21 months old, and his mother Rachel moved from Christchurch to be closer to family and were unable to bring any of Evander's larger items of equipment such as cot, stroller and high chair.

Through the Under19 Contract, CCS Disability Action provided support with connecting to agencies such as Parent to Parent and engaging with WINZ for entitlements and assistance. HE Fairey Family Trust provided funding for equipment supporting Evander access to his community. CCS Disability Action also acted as a Connector for Evander to access Disability Support Services funding through Mana Whaikaha.

Evander and Rachel have settled in Manawatu and enjoying their new community.



Evander and Rachel.

Healthy living

LEAH IS A bubbly enthusiastic 51 year old lady who lives independently in Pahiatua, with her bird and cat.

Leah was having back pain and feeling unmotivated, Leah decided she wanted to become healthier. CCS Disability Action supported Leah identify ways to achieve her goals including exercise and better food choices. Leah walks 4km each day and goes swimming once a week as well as eating healthier meals.

Leah is very proud of her efforts and as a result she has lost approximately 12kgs, stopped some of her medications and hardly has any back pain. Leah is



Leah enjoys swimming once a week.

committed to continuing her new lifestyle and is seeing the benefits.

Building inclusive communities

CONSULTATION AND CHANGE in both the Disability Sector and Access continue to produce many opportunities and challenges.

Project Next

This is a project working on a National ticketing system for public transport. It is planned to cover bus, train and ferry services across New Zealand with a National rollout from Wellington in 2019 to Auckland in 2027.

Accessible Streets

CCS Disability Action joined a coalition of 13 organisations to lobby National Government and Government Agencies for “Footpaths for Feet” and pedestrian

safety. Conversations had a strong component around legislation for e-scooters and other micro-mobility devices. With an “Accessible Streets” legislative package proposed it is important to have a voice to ensure that the UNCRDP statement to provide, not hinder, disabled person’s ability to get about independently, is heard.

Access Aware

Councils within the Central Region have been open to partnering with us. Wellington, Lower Hutt and Upper Hutt have joined with Porirua, New Plymouth and Palmerston North ready to on-board this year. Capital Coast and Wairarapa District Health Boards have also joined.





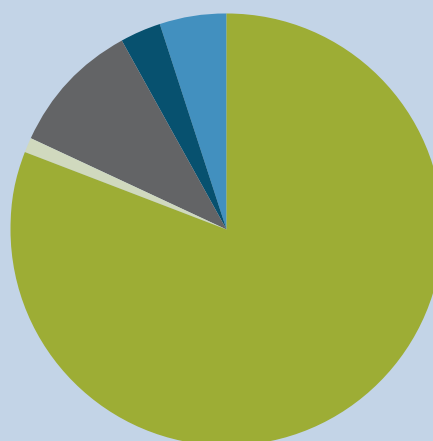
Financial summary

For the year ended 30 June 2019

Revenue: Our revenue was received from

Government contracts	81%
Other revenue	1%
Investments	10%
Other contracts and grants	3%
Funds raised by CCS DA	5%

Graph rounded to nearest percentage point



Summarised statement of comprehensive revenue and expense

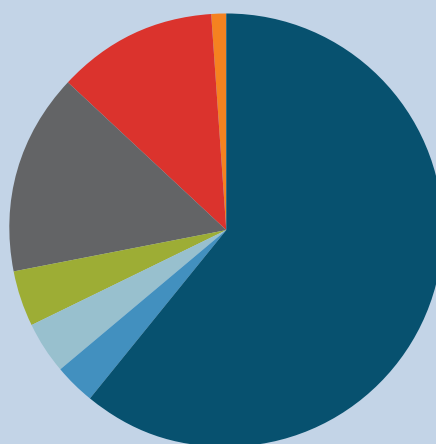
	2019 \$000's	2018 \$000's
Our operating revenue was	1,673	1,170
Our expenditure was	1,577	1,156
Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets	96	14
Bequests received	-	210
Less social innovation fund contribution	-	(11)
Realised and unrealised gain/(loss) on investments	103	27
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	199	240

Summarised statement of changes in equity

Opening Society Funds as at 1 July	3,100	2,860
Total comprehensive revenue and expense	199	240
CLOSING SOCIETY FUNDS AS AT 30 JUNE	3,299	3,100

Expenditure: Our funds were spent on

Staff costs inc training & development	61%
IT	3%
Property inc furniture, fittings & equipment	4%
Travel and accommodation	4%
Programme costs	15%
Other costs	12%
Depreciation	1%



Graph rounded to nearest percentage point

Summarised statement of financial position

	2019 \$000's	2018 \$000's
Current assets	648	495
Non-current assets	2,894	2,733
Total assets	3,542	3,228
Current liabilities	243	128
Total liabilities	243	128
NET ASSETS	3,299	3,100
REPRESENTED BY:		
Society Funds	3,299	3,100

Summarised statement of cash flows

Cashflows from operating activities	35	261
Cashflows from investing activities	(80)	(767)
Opening cash and bank balances	403	909
TOTAL CASH AND BANK BALANCES	358	403



Notes to the financial summary of CCS Disability Action Manawatu/Horowhenua Inc

A SUMMARY OF the CCS Disability Action Manawatu/Horowhenua Incorporated (“the Society”) audited financial statements for the year ended 30 June 2019 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

“The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 14 October 2019, of which an unqualified opinion was given by our auditors, Crowe Horwath New Zealand Audit Partnership.

Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, General Manager on 14 October 2019 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full audited financial statements.

Some financial terms

Current Assets are assets that are cash or expected to be converted into cash within 12 months.

Non-Current Assets include assets where the cost is allocated over a number of years, as well as investments.

Current Liabilities are bills that are due to creditors, suppliers and employees.

Equity (Society Funds) is the residual interest in the assets of the organisation after deducting all the liabilities. It balances to the Net Assets.

Net Cash Flows refers to the difference between money going in or out of the organisation.

Cash Flow from Investing Activities is the change in cash position resulting from the sale or purchase of assets and any gains (or losses) from investments.

Cash Flow from Operating Activities are core business activities which provide the majority of an organisation’s cash flow.

Operating Revenue is the money brought into an organisation.

Operating Expenses is the ongoing cost for running the Society.

Realised Gain is a gain resulting from selling an asset at a price higher than the original purchase price.

Unrealised Gain is a profit position, resulting from any type of investment, which has yet to be cashed in.

Total Comprehensive Revenue and Expense is the result of all operations of the Society during the year.

Our people

CCS Disability Action is a membership-based organisation led by a National Board. Local governance committees, staff groups and local communities also guide our work. Here are just some of the key people who supported our work this financial year.

Local Advisory Committee

- Greg O'Donnell
- Peter Barker
- Aaron Hillman
- Bryan Skinner
- Mark Fuller
- Maree Russell
- Rose Boddy

Local Executive Committee

- A'asa Sanerivi
- Dairne Kirton
- Simon Templeton
- Phillip Blundell

Regional Representative

- Pru McLaren

General Manager

- Janine Hoete-Thornton

Regional Management Team

- Janine Hoete-Thornton
- Jude Stephenson
- Alison Goldby
- Tilomai Solia
- Raewyn Hailes
- Helen Cronin
- Ange Field
- Mike Keyworth
- Ross Livingstone
- May Ioane
- Rik Dixon
- Rachael Burt

Regional Finance Team

- Gabriel Grigor
- Sophia He
- Kiistone Business Infrastructure Ltd

Regional HR

- Margaret Phillips

Our Branch Staff

- Jude Stephenson, Service Manager
- Sam Stephenson
- Ali Sigley
- Sarah Scandle
- Katherine Denby
- Scott Richards
- Micaela O'Sullivan
- Robyn Galbraith
- Ebony Low
- Tahnee Hoete-Thornton

The year in numbers

4,274 'likes' for our CCS Disability Action Facebook page.

26,770 visitors to our 'including all people' blog site.

100,908 people visited our website www.ccsDisabilityAction.org.nz.

Our supporters

CCS Disability Action is grateful for the support received from government and other agencies, individuals, life members, trusts and foundations during this year.

Trusts and Foundations

- COGS Manawatu Horowhenua (\$1,500.00 operating costs)
- Eastern & Central Community Trust
- The Lion Foundation
- NZ Lottery Grants Board (\$18,000.00 operating costs)
- Mainland Foundation Ltd
- Pub Charity Ltd
- The Kingdom Foundation
- Thomas George Macarthy Trust

Legacies

- Baker Estate
- Johnston Estate

Life Members

- Leon Prenter
- Bryan Skinner



CCS
disability action
Including all people