Pūrongo ā-tau

# Annual report 2022-2023

CCS disability action  
Including all people

CCS Disability Action Wairarapa Incorporated

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Mō mātou

# About us

CCS Disability Action Wairarapa Incorporated

Te Aronui

Every disabled person/whānau hauā is interwoven into the lives of their whānau and community.

Ā mātou whāinga rautaki matua

## Our strategic priorities

### Disabled people – Whānau hauā

Our purpose and focus. This sits centrally in Te Aronui as a reminder that everything we do will be underpinned by the self-determination of disabled people.

### Knowledge – Mātauranga

All people have knowledge to contribute to our society. We recognise disabled people/whānau hauā as the experts in their own lives. We recognise that we benefit from receiving the knowledge that disabled people hold. We will also share our knowledge freely to ensure disabled people can access the information that they need.

### Connectedness – Whanaungatanga

Understanding that all people and systems are interconnected. We will seek to identify connections between people and systems to ensure that disabled people have access to the relationships and resources they need.

### Wellbeing – Hauora

Acknowledges that being well means different things to different people. We will ensure that the voices of disabled people/whānau hauā guide us in enabling people to lead their own lives, in their own way.

Our work will be organised to ensure that:

* Disabled people and their whānau have access to information, resources, support and advocacy at the right time.
* The community is supported to become disability aware, engaged, physically accessible, inclusive and welcoming of all people.

Te hunga hauā mauri mō ngā tāngata katoa

## Our foundation statement

This statement forms the foundation of our identity and means that all people have Mauri, unique life force, and that we value every person equally.

Te whakatara

## Our challenge

One in four New Zealanders lives with an impairment. Our society does not always operate in a way where everyone can participate. This lack of participation can be due to a physical barrier; a barrier created by other people’s attitudes and behaviours; or by a lack of access to information, resources and support. These barriers create an environment that can make life even more challenging for disabled people.

Tō mātou tōpūtanga

## Our organisation

CCS Disability Action, formerly known as the Crippled Children Society, was founded by Rotary in 1935 to support children affected by polio.

CCS Disability Action is the largest disability support and advocacy organisation in Aotearoa New Zealand.

We support people with all types of impairments and have been working alongside disabled people since 1935. We are at the forefront of service provision, advocacy and information sharing in the disability sector. We partner with disabled people, their families and whānau to enable them to have choice and control in their lives. Our vision is to see every disabled person and whānau hauā interwoven into the lives of their whānau and community.

We work from a Human Rights perspective within a disability rights framework, and this is reflected in everything we do. We partner with disabled people, their families and wider whānau, to support them having choice and control in their lives. We also work with local communities, to assist and challenge them to become more inclusive.

In our work, we connect with all parts of Aotearoa/New Zealand. We acknowledge Māori as Tangata Whenua. We are committed to being in relationships with Hapū and Iwi so that we continue to develop our ability to support disabled Māori and their wider whānau.

We use the term “disabled person” in our documents to align our vision with the social model of disability, Enabling Good Lives Principles, and the NZ Disability Strategy. We respect the right of all people to define their individual and varied identities for themselves.

Ā mātou peka

## Our branches

CCS Disability Action is a national organisation made up of 18 incorporated societies. These consist of 17 branches and a national entity (CCS Disability Action Inc.).

The 17 branches are organised into four regions (Northern, Midland, Central and Southern) and provide a range of direct support services as well as community development programmes to disabled people and the communities they live in. Each region operates a business support hub.

Incorporated in 1935, CCS Disability Action Wairarapa branch is based in Masterton. Wairarapa’s wider geographical area covers from Masterton to the Remutaka Ranges to Lake Ferry in the South to Eketahuna in the North.

# Branch report

E hara taku toa it te toa takitahi, engari, he toa takimano takitini. Success is not the work of one but the work of many.

## Janine Hoete-Thornton, general manager

As the general manager for the Central region of CCS Disability Action, I am proud of the outstanding outcomes we have seen in the Wairarapa branch, with a genuine person-directed way of working. Our team has been doing excellent work across all services, and we can all be proud of the positive impact it has had on the people we support.

We recently held a successful branch planning day where we discussed how we could bring our new strategic priorities, Te Aronui, to life. Our strategic areas of focus are:

* Disabled people: Whānau hauā
* Knowledge: Mātauranga
* Connectedness: Whanaungatanga
* Wellbeing: Hauora

The simpler but meaningful areas of focus supported an effective planning process, and I am excited to see the results of this mahi in the year to come.

In terms of our financial health, we continue to be challenged by the ever-changing environment in which we live and work, we are working to grow our services and will continue to monitor the situation of the branch. For this I would like to thank our Local Committee for their support as we move through things that challenge us.

Our focus for the future is building relationships across the region – connecting through team building and regional events. It’s important to increase connectedness as the more we know about each other, the more we can support each other. This in turn helps us to serve disabled people more effectively.

We will continue to grow our disability leadership and Māori leadership and development– and understanding what underpins these areas within our organisation at a strategic level. We have also seen a greater focus on responding to our quality assurance processes – and ensuring we have a culture that is open and responsive to feedback for the benefit of disabled people.

Finally, I would like to thank all who have supported us including:

* Disabled people and families who allow us into their lives.
* Our staff who continue to work tirelessly under the leadership of service manager, David Chapman.
* Our branch members.
* Volunteers, funders, and sponsors.
* Our Local Committee for their guidance and support.
* Our regional Representative to the National Board Len Lidbetter.
* Patron John Sexton.

## Donna Laing, chair, local committee

Although I’ve only been the chairperson for a short time, I have found CCS Disability Action incredibly easy to work with and have enjoyed being able to contribute so far.

### Governance hui

I travelled to Christchurch for a national governance hui and thoroughly enjoyed the opportunity to meet other governance members from across the country. It was also a good opportunity to discuss strategic issues impacting the organisation. This included funding timelines and rates for our national government contracts, the impact of the individualised funding models on our financial sustainability and whether our existing governance structure is equitable and fit-for-purpose to take us forward as an organisation.

### Local advocacy

Former chairperson Matt Wills has been determined to improve local accessibility and has worked very effectively with local council to see the needs of disabled people better served. He organised for the CEO of Trust House and Mayor Gary Caffel to meet with our local committee where we had a positive conversation and established good lines of communication as a result – with a particular focus on housing and local accessibility.

As a result, the council have now set up a disability advisory group which I am now chairing. I’ve invited people with a range of impairments to reflect a diversity of needs in our community.

Our plan is to meet between four and five times a year and provide advice to council. I’m excited by what is to come and pleased that the council were open to hearing the voice of disabled people. A great outcome!

### Assistance dog issue

As a person with low-vision, one of the areas that I’m interested in helping change is the inability to easily take assistance dogs over to Australia. I have been working with Ministry for Primary Industries (MPI) to try and make this a much smoother process and I’m hoping that this advocacy work might be picked up by the organisation.

### Acknowledgements

Service manager David Chapman and his team are doing a great job of supporting disabled people and their families in our community. On behalf of the local committee, thank you to all the team and to Janine Hoete-Thornton for her oversight of the branch.

I would also like to acknowledge my fellow committee members, Vanessa, Matt, Neil, and Len. I also wanted to thank Jo Scott for her invaluable support in managing our committee’s paperwork and administration. Thank you all for your hard work behind-the-scenes to keep things running smoothly!

I feel honoured to be the local committee chair and proud to be a part of CCS Disability Action and our fantastic work. A heartfelt thanks to all.

## Len Lidbetter, regionally elected representative to the national board

I would like to thank Matt Wills for his long service to the Wairarapa branch. Matt resigned from his position as chairperson earlier this year. We are all indebted for the work that Matt has done.

I would like to thank our new Wairarapa chairperson, Donna Laing. She took over from Matt with some trepidation I believe, but in her short time, she has been very busy, advocating for the needs of disabled people – including detailed letters of complaint to various organisations and agencies.

Former chairperson, Matt Wills may have relinquished his position, but has been very active in making written and verbal submissions to the council regarding the annual plan.

His focus was on access and inclusion regarding any new civic facility, more accessible housing options, footpath and roading accessibility, and greater consideration be given to accessibility and inclusive environments when they host public events.

One of the results of this submission was a discussion with the Wairarapa local committee and the CEO of Trust House and Mayor Gary Caffel. At this meeting Gary discussed the possibility of forming a subcommittee specifically to look at the needs of disabled people.

Financially Wairarapa branch is of concern, and this has prompted Neil McLaren to raise these concerns and present some ideas to the most recent national governance forum. This has led to improved communication between Mel Smith, chief executive, CCS Disability Action, Neil, and others to improve how financial detail is forwarded to local executive and finance committees.

The board has spent time looking at the future of our governance structure. We have been aware for some time of the requirement to re-register as an Incorporated Society by April 2026 to comply with the changes to the Incorporated Societies Act – which were legally adopted in 2022.

Many of the changes relate to constitutional requirements, and an updated national and branch constitution are required as part of the registration process to comply with the new Act.

After several years of governance forum conversations, touching on the challenges of our current governance structure and operational impact, the national board is taking the need for re-registration as an opportunity to consider and investigate what the best governance structure could be for CCS Disability Action. Our aim is to be fit for purpose going forward and ensure we are relevant to and of service to Disabled People – Whānau hauā, whilst upholding our vision, Te Aronui.

Part of this we felt, would be a stable and knowledgeable board to guide us through the process.

We are looking for a governance structure that will:

* Ensure that disabled people are at the heart of what we do and how we work, as illustrated in Te Aronui.
* Enable governance members to meet their responsibilities through timeliness and quality of information and reporting.
* Ensure a healthy and positive relationship between governance and management.

I am looking forward to a productive and busy 2024.

# Community garden

“I was there today, and I saw two people chatting and getting to know each other, through a shared enjoyment of the garden.”

**– Deidre Atkins**

Sometimes a place is more than just a point on a map.

A case in point is a plot within the Masterton Community Gardens where the Wairarapa branch of CCS Disability Action is slowly growing much more than veggies.

Service manager David Chapman was looking for ideas on how the organisation could create opportunities for the people they support to connect with others in the community. Knowing that community support worker Deidre Atkins had a green thumb, he asked her to ‘unearth’ some potential options.

After a few phone calls and visits around town, Deidre discovered that there was a vacant plot in the Masterton Community Gardens, tucked away in a sunny spot behind St Matthew’s Church. The space also hosts a wide range of popular educational and social services.

**“It was fully composted, weeded, and ready to go! It was like it was meant to be,”** says Deidre. **“The overall facility is amazing – generous and welcoming in every sense. There is a chook house, there are lots of local groups and people with plots, and there’s often activities running out of the Masterton community centre using the church buildings. It’s usually buzzing with people when we are there. It’s a lovely place to be.”**

The team put the gardening idea out to the people they support and now have three or sometimes four people who regularly tend the garden each week – focusing on planting and raising fruit and vegetables that they like to eat.

20-year-old Dylan is one of them. Dylan has enjoyed planting potatoes which are now growing nicely, and he likes nothing better than having a chat with his fellow gardeners. He put his strength to good use putting together additional composting frames to support the wider garden with their goals of sustainability.

It’s the moments of rapport and joy created that excite Deidre. **“I was there today, and I saw two people chatting and getting to know each other, through a shared enjoyment of the garden. It’s not always easy to meet new people, so it’s nice to be involved in that.”**

She sees these micro-connections as part of a longer-term approach to developing an accessible, inclusive community. **“I think the way the space works – with such a wide range of people accessing the gardens and the community center – is a long-sighted way to bring our community together. We are starting to see the results of that,”** says Deidre.

Another gardener, Vanessa, has been supported by CCS Disability Action since she was a young child, first by the Auckland branch, then Bay of Plenty and now Wairarapa. At time of writing, Vanessa was about to celebrate her 50th birthday and has happily made Masterton her home.

Vanessa has a physical impairment that is increasingly affecting her energy levels. She uses a power chair for mobility. The CCS Disability Action team primarily assist with practical support, managing a team of support workers who are employed to give her a hand with tasks around the home like cooking, washing, and cleaning.

**“The team at CCS Disability Action are great. The communication is good, they’ve got a good team, they’re flexible. I’ve got good people around me,”** she says.

Vanessa was keen to get her hands dirty in the garden when she heard Deidre was involved. **“Deidre used to be my neighbour many years ago and she had an amazing garden. I have no green thumbs at all, and I love learning new things, so I couldn’t resist the opportunity to get involved,”** she says.

The existing plot did not work well for her access needs. Deidre’s husband Tim is a builder and kindly offered to create something accessible. Tim approached Jamie Morris of Carterton-based Ticehurst Timber Processors – who generously donated some macrocarpa wood to create a raised table, suitable for all people.

**“I’m loving it,”** says Vanessa – who already lives a full life volunteering, keeping active, and catching up with friends. **“The garden table even has a space for my phone and takeaway coffee cup, which is so handy, what more could you ask for?”**

The team have also run ‘low sensory’ sessions at quieter times for some of the people they support who find a busy environment stressful – to ensure the space is accessible and welcoming for all.

For community coordinator Faye Smith it’s important that the space is equally available for disabled and non-disabled people. **“Anyone with an interest in gardening is welcome. We are clear that this is about creating an environment where people who want to get involved can.”**

It’s also been a natural way to bring visibility to disabled people, as valued members of the community. The gardeners are helping give back by donating some of the produce grown to the nearby community kitchen, which provides free meals to anyway who needs one. **“Disabled people are part of the community and give back to it in many ways. The garden has been a cool way to highlight that,”** says Faye.

With the garden’s roots firmly established, the team are looking at what might serve a broader range of disabled people. **“Our community coordinator Donna will soon start a collaborative cooking class with the community centre – using produce from the garden and the kitchen facilities on site. We hope this will create opportunities for anyone who is interested in developing their skills in this area or simply people who want to sit down and eat together,”** explains Faye.

**“It’s more than just a garden. The garden creates a sense of connection and purpose for everyone involved. It’s exciting to be part of that,”** says Faye.

Te maha o ngā tangata i tautokohia e mātou

## Number of people we supported in Wairarapa

| **Last year** | **This year** |
| --- | --- |
| Last year **101** | This year **101** |
| <17 years of age **44** | <17 years of age **56** |
| 17-65 years of age **56** | 17-65 years of age **45** |
| Māori **24** | Māori **29** |
| Pasifika **1** | Pasifika **3** |

Mahi kirimana

## Branch contract performance

| **Hours last year** | Hours this year |
| --- | --- |
| **6,946** Whaikaha - Ministry of Disabled People | **7,017** Whaikaha - Ministry of Disabled People |
| **2,223** Ministry of Social Development | **540** Ministry of Social Development |
| **203** ACC | **202** ACC |
| **84** Other (Individuals or non-Ministry) | **75** Other (Individuals or non-Ministry) |

Te poipoi i te tapatahinga o ngā hapori

## Building inclusive communities

| **Last year** | This year |
| --- | --- |
| **99** total number of branch members | **110** total number of branch members |
| **498** Mobility Parking permits issued | **533** Mobility Parking permits issued |
| **1,883** people using Mobility Parking Scheme | **2,019** people using Mobility Parking Scheme |
| **0** education or training sessions provided | **0** education or training sessions provided |
| **1** local council submissions made | **1** local council submissions made |

# Financial summary For the year ended 30 June 2023

## Revenue

* Government contracts: 86%
* Other revenue: 1%
* Investments: 8%
* Bequests: 0%
* Other contracts and grants: 4%
* Funds raised by CCS DA: 1%

Rounded to nearest percentage point

## Expenditure

* Staff costs including training & development: 73%
* IT: 4%
* Property including furniture, fittings & equipment: 4%
* Travel and accommodation: 2%
* Programme costs: 4%
* Other costs: 12%
* Depreciation: 1%
* Grants paid: 0%

Rounded to nearest percentage point

## Summarised statement of comprehensive revenue and expense

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| The operating revenue was | 606 | 575 |
| The expenditure was | 649 | 536 |
| **Operating surplus/(deficit) before bequests, gains on investments and gains on sale of assets** | **(43)** | **39** |
| Bequests received | – | 1 |
| Realised and unrealised gain/(loss) on investments | 6 | (22) |
| Other comprehensive revenue and expense | – | – |
| **TOTAL COMPREHENSIVE REVENUE AND EXPENSE** | **(37)** | **18** |

## Summarised statement of changes in equity

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Opening society funds as at 1 July | 1,364 | 1,346 |
| Total comprehensive revenue and expense | (37) | 18 |
| **Closing Balance as at 30 June** | **1,327** | **1,364** |

## Summarised statement of financial position

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Current assets | 470 | 598 |
| Non-current assets | 951 | 847 |
| **Total assets** | **1,421** | **1,445** |
| Current liabilities | 94 | 81 |
| **Total liabilities** | **94** | **81** |
| **Net assets** | **1,327** | **1,364** |
| **Represented by: Society funds** | **1,327** | **1,364** |

## Summarised statement of cash flows

|  | **2023 $000's** | **2022 $000's** |
| --- | --- | --- |
| Cash flows from operating activities | (60) | 45 |
| Cash flows from investing activities | (251) | 282 |
| Operating cash and bank balances | 458 | 131 |
| **Total cash and bank balances** | **147** | **458** |

## Notes to the financial summary of CCS Disability Action Wairarapa Incorporated

A summary of the CCS Disability Action Wairarapa Incorporated (“the Society”) unaudited financial statements for the year ended 30 June 2023 is shown in the Financial Summary section of this annual report. The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements.

The full financial statements have been prepared in accordance with Tier 2 PBE Accounting Standards as issued by the New Zealand External Reporting Board. The summary financial statements are presented in New Zealand dollars.

The amounts stated in these summary financial statements have been extracted from the full financial statements of the Society dated 14 November 2023.

Copies of these are available from the Society. This summary has been authorised by Janine Hoete-Thornton, general manager Central region on 14 November 2023 and has not been audited.

The summary financial statements do not include all disclosures provided in the full financial statements and cannot be expected to provide as complete an understanding as provided by the full financial statements of the Society.

The summarised financial statements should be read in conjunction with the statement of accounting policies and notes to the full unaudited financial statements.

**Janine Hoete-Thornton**General manager

**Neil McLaren**Chair local committee

Ō mātou kaitautoko

# Our supporters

CCS Disability Action Wairarapa is grateful for the support received from government and other agencies, individuals, trusts and foundations during this year.

## Government and other agencies

* Accident Compensation Commission
* Ministry of Social Development
* Oranga Tamariki - Ministry for Children
* Te Whatu Ora
* Whaikaha - Ministry of Disabled People

## Patron

* John Sexton

## Trusts and foundations

* Eastern and Central Community Trust
* H E Fairey Trust
* NZ Lottery Grants Board, $5,000.00 operating costs
* Rehabilitation Welfare Trust
* The Lion Foundation
* T G Macarthy Trust
* Trust House

### Donations received

Last year: **51**

This year: **54**

Whakapā mai

## Get in touch

**Wairarapa**

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Registered Charity Number: CC39624