

Mobility Parking Permit Scheme Survey

Introduction

CCS Disability Action would like to send a big thank you to everyone who completed the Mobility Parking Permit Scheme (MPPS) Survey.

The response level was excellent. In total, 953 people completing the survey, of which 785 (82.4%) identified as being individual permit holders and the remaining 168 (17.6%) identified as being one of the stakeholder groups listed below.

Stakeholder group	*Response Percent	Response Count
Corporate permit holder organisation	4.2%	7
Representative of local or regional council	17.9%	30
Private parking provider	0.0%	0
Enforcement agency	7.1%	12
Central government representative	0.0%	0
Disability organisation representative	11.9%	20
Older person organisation representative	9.5%	16
General practitioner or other health professional	8.3%	14
Member of public - family, friend or support person of permit holder	20.8%	35
CCS Disability Action - staff member or elected representative	10.1%	17
Other	10.1%	17
If Other (please specify):		16
	Answered questions	168

*The 'Response Percent' indicates the proportion of the stakeholder group that responded

Focus on future development

The initial analysis shows that most people are happy with the current scheme, although there are still some areas people would like to see further enhanced, including:

- Clarification of eligibility criteria
- Option to renew permits online
- Design of the permit and holder
- An increase in parking concessions and consistency around the country
- Promotion of best practice for mobility park design and location
- Consistent rules between public and private mobility parking – only permit holders should be able to use a mobility park
- Improved monitoring and enforcement to reduce abuse of mobility parks and permits
- Explore a two-permit/two-park option
- More communication and promotion of the scheme

Your feedback and suggestion

[You can read the full survey report on our website.](#)

The report includes a summary of each question along with comments and suggestions made in the survey. Further analysis of the demographic information for independent permit holders is still to be completed so this has not been included in the report.

We have provided a statistical summary of all responses as well as comments from the survey, (a small number of these have been edited or removed to protect the privacy of the person or organisation making the comment).

We will be presenting the report along with recommendations for future development to the CCS Disability Action National Board in March 2010.

If you would like to comment on the report, please email your comments and suggestion to mppsr@ccsdisabilityaction.org.nz.

Please note: If you require a reply to your email, we will not be able to respond until 18 January 2010.

Kind regards

A handwritten signature in purple ink, appearing to be 'PW', followed by a long horizontal line extending to the right.

Peter Wilson
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